

Roundpoint Refund Policy

March 2018

Refund Policy

24-hour refund policy – if you open an account with Roundpoint NowCE and pay a software subscription for any Roundpoint NowCE subscription plan then we will issue a full refund within 7 days provided you notify us within 24 hours of opening the account and have not made any use of the software in that period. After this period, we cannot offer refunds.

Monthly subscriptions may be terminated at any time from 30 days of your notification that you wish to terminate your account. Any sums paid in advance for a subscription that is outstanding beyond the 30 day period will be refunded pro-rata to the outstanding period. The sum due will be reduced by \$15 USD to cover administration costs.

Annual subscriptions may be terminated at any time from 45 days of your notification that you wish to terminate your account. Any sums paid in advance for a subscription that is outstanding beyond the 60 day period will be refunded pro-rata to the outstanding period. The sum due will be reduced by \$45 USD administration cost.

Upgrades

Any subscription plan that can be upgraded may be upgraded and without service interruption to a continuing plan if you give 48 hours' notice of your requirement to upgrade. No fee is due to changing your plan in this manner. Any sums paid in advance for a subscription that is outstanding beyond the 48 hour period will be credited pro rata to the subscription for the outstanding period. There is no fee due and no cash refunds are given for partially used periods.

Downgrades

Any subscription plan that can be downgraded, may be downgraded and without service interruption to a continuing plan provided that 10 days' notice is given before the end of the current subscription period. There are no fees due and no refunds or credits are given for partially used periods.

Limitations to the above.

All subscribers accept the above terms form part of the Roundpoint Inc standard Terms and Conditions of business and are applied solely at the discretion of Roundpoint Inc.

For developers to review:

To change subscription for any Roundpoint NowCE software plan please follow the instructions below:

1. Log in to your NowCE.com account, the account page will display
2. Click the '+' sign for your Roundpoint NowCE. subscription, your account management screen will display
3. Click the '**Upgrade Subscription**' or '**Downgrade Subscription**' or '**Cancel Subscription**' link to change your subscription
4. Select your continuing subscription plan and go to '**Check-Out**'